

Recurring Charges					
Plan	12/1	25/5	50/20	100/40	250/100
Monthly Price (\$)	59	69	79	99	499
Monthly Allowance	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Fixed Wireless Available	Yes	Yes	No	No	No
Static IP Available	Yes	Yes	Yes	Yes	Yes
Business Plan Price (add \$)	10	10	10	10	10

Contract Terms			
	No Contract	12 Months	24 Months
Activation Fee (standard)	\$150	\$80	\$0
Early Termination Fee (ETF)	\$0	\$200	\$250

NBN Standard Charges	
Type	Amount (\$)
Transfer Fee	50
Order Reschedule by customer	50
Cancellation prior to delivery	Refer to ETF
Reversal	150
After Hours Installation	190
New Development Charge	375
Subsequent Installation	375 + labour + materials
Speed Change	40
No Fault Found (without attendance)	90
No Fault Found (with attendance)	250 min depends on hrs
Late Cancellation of Site Visit	180
Late Cancellation of Site Visit (after hours)	275
Missed Appointment	180
Missed Appointment (after hours)	275
Incorrect Callout	180
Restoration	120

Hardware	
Type	Amount (\$)
NetComm NF10WV modem	150
Huawei HG659 modem	179
Billion 87000-AXL1600 modem	218

Terms & Conditions:

- All prices include GST.
- MVAD Technologies Fair Use Policy applies to these plans.
- No commission applies to these plans.
- Fair use policy applies.
- The average completion date is 7 days from date of order.
- If the preferred connection date is not completed on the order form, the next available date will be chosen as default. Any subsequent changes will be subject to the Order Reschedule fee.
- The Transfer Fee is in addition to the Activation Fee for any existing NBN Service that is transferred.
- The After Hours Installation Fee is in addition to the Activation Fee.
- Average speeds on plans may vary between 10mbps up and down.

Average Peak Download Speed is calculated over a two-week period ending on the date of publication and is the average speed experienced by a representative group of customers between 7pm and 11pm (the busy time for consumer Internet traffic). It is not a guaranteed minimum speed. Past performance is not an indication of expected future speed. The actual speed you will experience depends on a number of factors including your access type, demand on the network, local conditions such as internet traffic, your line condition, your hardware and software, the data source or destination and your location which can interfere with reception and speed.